

KEY ACTION AREA 10.1:

Policies and procedures address all National Child Safe Principles.

OVERVIEW

It is important for your SSA policies and procedures to address all of the National Principles for Child Safe Organisations. This can be achieved by the following:

- Establishing a clear framework of policies and procedures that guide your organisation's implementation of child safe practices and environments
- Your SSA creating and implementing a Child Safety Code of Conduct ([see Fact Sheet 1.4](#)), a risk management strategy ([see Fact Sheet 1.5](#)), and a feedback and complaints procedure ([see National Principle 6 resources](#))
- Having clear procedures for your SSA's staff and those who manage volunteers, which includes recruitment ([see Fact Sheet 5.1](#)), education and development ([see National Principle 7 resources](#)), as well as ongoing supervision ([see Fact Sheet 5.4](#)) and disciplinary matters ([see National Principle 6 resources](#)).



EXAMPLE SSA ACTIONS TO WORK TOWARDS IMPLEMENTING KEY ACTION AREA 10.1	<p>The SSA has a clear framework of policies and procedures that guide the organisation's implementation of child safe practices and environments.</p>
	<p>The SSA has a Child Safety Code of Conduct, a risk management strategy, and a feedback and complaints procedure.</p>
	<p>The SSA has clear procedures for staff and volunteer management (including recruitment, education and development), ongoing supervision and disciplinary procedures.</p>

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If you need support:

- > [Mental health community links](#)
- > [Reporting flowchart](#)

