

KEY ACTION AREA 10.5:

Staff and volunteers understand and implement policies and procedures.

OVERVIEW

It is important your SSA staff and volunteers understand and effectively implement child safety and wellbeing policies and procedures. Understanding policies and procedures is required to enable implementation, and implementation is essential to the actions that are needed to help keep children and young people safe.

Child safe practices need to be consistently delivered and applied across your SSA and also aligned with all of its policies and procedures, including [cultural safety](#). Your SSA needs to regularly survey leaders, including managers, board members, administrators, and volunteers about their understanding of child safety and wellbeing policies, procedures and practices. If the results of the survey highlights that there is a lack of understanding, your SSA needs to take steps to increase the understanding.



EXAMPLE SSA ACTIONS TO WORK TOWARDS IMPLEMENTING KEY ACTION AREA 10.5	Child safe practices within the SSA are consistent and compliant with child safety and wellbeing policies and procedures, including cultural safety.
	The SSA regularly surveys leaders, including managers, board members and administrators about their understanding of child safety and wellbeing policies, procedures and practices. If the awareness of these policies and procedures are low, steps will be taken to increase this understanding.

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If you need support:

- > [Mental health community links](#)
- > [Reporting flowchart](#)

