

KEY ACTION AREA 6.5:

Reporting, privacy and employment law obligations are met.

OVERVIEW

It is important that your SSA's reporting, [privacy and employment law obligations](#) are met. Examples of how this can be achieved include:

- Complaints processes and disciplinary proceedings that are clear and facilitate procedural fairness and natural justice for all parties involved
- Where possible, enabling access if needed to translation services and staff from diverse backgrounds with knowledge of child safeguarding to support reporting and complaint handling.



EXAMPLE SSA ACTIONS TO WORK TOWARDS IMPLEMENTING KEY ACTION AREA 6.5	SSA complaints processes and disciplinary proceedings are clear and facilitate procedural fairness and natural justice for all parties involved.
	The SSA provides information on translation services when required.
	The SSA provides information and resources to staff and volunteers to build knowledge of child abuse issues to support reporting and complaint handling.

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If you need support:

- > [Mental health community links](#)
- > [Reporting flowchart](#)

