

KEY ACTION AREA 8.2:

The online environment is used in accordance with the SSA's Code of Conduct and child safety and wellbeing policy and practices.

OVERVIEW

It is important for your SSA's online environment to be used in accordance with its Code of Conduct and child safety and wellbeing policy and practices ([see National Principle 1](#) and [National Principle 10](#) documents for more information).

This can be achieved by having guidelines in place for everyone within your SSA about expected behaviours in the online environment. These guidelines should be communicated regularly and implemented, and can include:

- Guidelines about the taking and storage of photos of children and young people
- Guidelines for your SSA staff and volunteers about communication with children and young people via personal phones, emails and social media
- Guidelines and education (or links to education resources) about cybersafety and online security for children and young people.

[The eSafety Commissioner](#)

has a lot of information, resources and training available about online safety.

See [Template 8.2](#) for an introduction to this information.



EXAMPLE SSA ACTIONS TO WORK TOWARDS IMPLEMENTING KEY ACTION AREA 8.2	Guidelines are in place about the taking and storage of photos of children and young people.
	Guidelines are in place for SSA staff and volunteers about communication with children and young people via personal phones, emails and social media.
	Guidelines and education (or links to education resources) are provided about cybersafety and online security for children and young people.
	The SSA requires staff and volunteers to read and acknowledge the above guidelines and creates regular opportunities to raise and discuss the guidelines with staff and volunteers.

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If you need support:

- > [Mental health community links](#)
- > [Reporting flowchart](#)

