

KEY ACTION AREA 8.4:

SSAs that contract facilities and services from third parties have procurement policies that acknowledge the safety of children and young people.

OVERVIEW

If your SSA contracts facilities and/or services from third parties, it is important to have procurement policies in place that encourage the third party to have strategies and actions in place to protect the safety of children and young people involved. It is then essential to implement these policies.

Here are some examples of the steps your SSA may take to achieve this:

- Include the implementation of National Principles and child safe practices in all contracts and develop mechanisms to check this is occurring. Your SSA can assist with this by sharing the steps it is taking to implement the National Principles and the expectations for all staff, volunteers, families, children and young people (for example by sharing your SSA's [Child Safety Code of Conduct](#) and [policies and procedures](#)).
- Request all contracted organisations have a child-focused complaints system in place and that they report any complaints they receive to your SSA.



EXAMPLE SSA ACTIONS TO WORK TOWARDS IMPLEMENTING KEY ACTION AREA 8.4	Contracts specify implementation of the National Principles and child safe practices.
	Contracted agencies have child-focused complaints systems and report to the SSA on complaints received.

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If you need support:

- > [Mental health community links](#)
- > [Reporting flowchart](#)

